

Dear PLANT-A-PLANT Customer:

In our continuing effort to strengthen the value of our service, we will appreciate your reply to the following survey. Your response will only take a few minutes of your time and will be of great significance to our company. Thank you for being one of our valued customers as we endeavor to transform houses into homes with exceptional and enjoyable outdoor living spaces.

(This information is optional)

Customer Name: Fubanks

Address: _____

Home Tele _____

Name of the individual you worked with: Eddie Tanner

PLEASE RATE YOUR SATISFACTION WITH PLANT-A-PLANT ON A SCALE OF 1 TO 10.
(1 being the LEAST satisfied, 10 being the MOST satisfied)

- 1. Your landscaping project met or exceeded your expectations. 10
- 2. We effectively evaluated your needs and cost requirements. 10
- 3. We looked for ways to enhance the value of your property in an attractive, yet practical way. 10
- 4. Your design was clear and informative and presented in a professional manner. 10
- 5. Your designer was supportive throughout the project, and followed up to determine your satisfaction. 10++
- 6. Our services were completed on schedule. 10
- 7. Our staff treated you in a professional, courteous, and friendly manner. 10++
- 8. Our staff performs their services efficiently and are knowledgeable about our services and products. 10
- 9. Any questions or concerns with the company or the performance of the installation crew were easily communicated through the office or the crew leader, as applicable. 10
- 10. You would recommend our company to your friends. 10
- 11. You will call PLANT-A-PLANT again when you need additional landscaping. 10

PLEASE TELL US THE DECIDING FACTOR FOR SELECTING OUR COMPANY TO DESIGN AND INSTALL YOUR LANDSCAPING.

Eddie arrived on-time, was pleasant and followed through with the design plan. Fabulous customer service!
IN THE FUTURE, HOW WE CAN SERVE YOU BETTER?

Hmmm... the only glitch was a bit of difficulty with deck-Tek. We would not



PLANT-A-PLANT LANDSCAPING COMPANY • 25283 LIGHTRIDGE FARM ROAD, ALDIE, VA 20105-2605 • (703) 690-2713

Recommend them to our friends & neighbors.